VIRGINIA TECH CLIMATE SURVEY

2011

Department of HUMAN RESOURCES





2011 VIRGINIA TECH EMPLOYEE CLIMATE SURVEY

| Total University Respondents | | 2468 | 3211 |
|--|----------------|------|------|
| Questions | Category | 2009 | 2011 |
| I have the equipment and supplies I need to do my job at Virginia Tech. | Resources | 88% | 88% |
| I have the lab or office space I need to do my job. | Resources | 88% | 83% |
| I have access to the information I need to do my job. | Resources | 90% | 90% |
| I have access to the training necessary to develop the knowledge and skills essential to my job. | Resources | 83% | 86% |
| I feel encouraged to come up with new and better ways of doing things in my job. | Resources | 81% | 78% |
| The tools and technologies that I use help me to be efficient in completing my work. | Resources | 92% | 92% |
| My department has the talent necessary to do quality work. | Resources | 88% | 87% |
| My department has sufficient staffing to allow us to achieve our mission. | Resources | 61% | 55% |
| I am provided with learning opportunities such as workshops or training for career advancement and professional growth at Virginia Tech. | Resources | 76% | 81% |
| My department is fair in its hiring practices. | Diversity | 78% | 79% |
| Managers in my department demonstrate through their actions that they want to hire and retain a diverse work force. | Diversity | 79% | 80% |
| I feel that my immediate supervisor does a good job of managing people with diverse backgrounds. | Diversity | 84% | 83% |
| My department makes it easy for people from diverse backgrounds to fit in and be accepted. | Diversity | 86% | 85% |
| My department administration would be likely to intervene if discriminatory behavior occurred. | Diversity | 75% | 74% |
| In general, the Virginia Tech campus is free of intimidation, harassment, and discrimination. | Diversity | 66% | 65% |
| I have not read, heard and/or seen insensitive or disparaging comments or materials in the workplace that were offensive to me. | Diversity | 74% | 72% |
| Employees are treated fairly at Virginia Tech regardless of their race or ethnicity. | Diversity | 75% | 76% |
| Employees are treated fairly at Virginia Tech regardless of their gender. | Diversity | 70% | 69% |
| Employees are treated fairly at Virginia Tech regardless of their sexual orientation. | Diversity | 62% | 62% |
| Employees with disabilities are treated fairly at Virginia Tech. | Diversity | 67% | 66% |
| Employees of all national origins are treated fairly at Virginia Tech. | Diversity | 74% | 74% |
| There is accountability at Virginia Tech for discriminatory behavior. | Diversity | 61% | 59% |
| I know what resources are available to me at Virginia Tech if I need to discuss an issue of discrimination or harassment. | Diversity | 84% | 82% |
| Virginia Tech does not tolerate discrimination or harassment on the basis of age, color, disability, gender, national origin, political affiliation, race, religion, sexual orientation or veteran status. | Diversity | 80% | 79% |
| How familiar are you with the Virginia Tech Principles of Community? | Diversity | 74% | 76% |
| Decisions made by the administration in my department support the Virginia Tech Principles of Community. | POC | 78% | 78% |
| The Virginia Tech Principles of Community are important in maintaining a positive and productive work environment at Virginia Tech. | POC | 84% | 82% |
| I apply the Virginia Tech Principles of Community in my own work at Virginia Tech. | POC | 88% | 89% |
| At Virginia Tech the inherent dignity and value of every person is affirmed and a climate for work and learning based on mutual respect and understanding is maintained. | POC | 75% | 75% |
| At Virginia Tech the right of each person to express thoughts and opinions freely is affirmed. | POC | 67% | 69% |
| At Virginia Tech the value of human diversity is affirmed because it enriches our lives and the university. | POC | 79% | 80% |
| I receive information at Virginia Tech about things that are relevant to my job role in a timely manner. | Communications | 79% | 81% |

2011 VIRGINIA TECH EMPLOYEE CLIMATE SURVEY CONTINUED

| Questions | Category | 2009 | 2011 |
|---|----------------|------|------|
| The administration in my department keeps department employees informed about key issues. | Communications | 74% | 78% |
| I feel free to express my opinions in my job without worrying about negative results. | Communications | 65% | 66% |
| Knowledge and information is shared openly among co-workers in my department. | Communications | 70% | 70% |
| The rationale behind important decisions that impact me at Virginia Tech is communicated effectively. | Communications | 63% | 62% |
| I am satisfied with the amount of input I have about major policy decisions in my department. | Communications | 59% | 63% |
| I feel my input is valued by others in my department. | Co-workers | 78% | 77% |
| I can trust others within my department. | Co-workers | 73% | 73% |
| Conflict is resolved effectively in my department. | Co-workers | 61% | 61% |
| Individuals in my department recognize each other for their contributions. | Co-workers | 77% | 77% |
| I have good relationships with my co-workers. | Co-workers | 95% | 96% |
| I have good relationships at Virginia Tech with others outside my department. | Co-workers | 96% | 96% |
| People in my department are committed to doing quality work. | Co-workers | 91% | 91% |
| Others in my department offer me help when I need it. | Co-workers | 88% | 88% |
| Collaboration is valued in my department. | Co-workers | 83% | 84% |
| I understand the roles and responsibilities of others in my department. | Co-workers | 89% | 90% |
| People in my department are comfortable dealing with change. | Co-workers | 62% | 64% |
| Morale among employees in my department is good. | Leadership | | 60% |
| Morale among employees at Virginia Tech is good. | Leadership | 50% | 57% |
| I have confidence in the university's leadership. | Leadership | 71% | 72% |
| I understand how my department's goals support the overall mission of Virginia Tech. | Leadership | 87% | 87% |
| Individuals in my department are made accountable for poor performance. | Leadership | 52% | 52% |
| The leadership of my department can be trusted. | Leadership | 73% | 76% |
| The leadership of my department establishes clear goals for the department. | Leadership | 73% | 75% |
| My department is managed effectively. | Leadership | 71% | 75% |
| The leadership of my department sets high standards of excellence. | Leadership | 80% | 81% |
| The leadership of my department motivates employees to do their best work. | Leadership | 69% | 72% |
| The administration in my department is knowledgeable about university policies. | Leadership | 84% | 85% |
| My department's administration values my contributions to the department. | Leadership | 78% | 78% |
| Performance expectations for employees are communicated clearly in my department. | Supervision | 78% | 79% |
| I feel my supervisor is committed to my success. | Supervision | 83% | 84% |
| My supervisor is available to me when I have questions or need help. | Supervision | 89% | 89% |
| I am provided with choices and options in how to perform my job. | Supervision | 84% | 83% |
| My performance reviews are based on how well I perform my job. | Supervision | 83% | 81% |
| I am recognized for the contributions I make to the department. | Supervision | 76% | 76% |
| My job performance is reviewed in person with me at least once a year. | Supervision | 90% | 82% |
| I receive useful recommendations on how I can improve my job performance. | Supervision | 76% | 73% |
| I participate in developing goals for my job. | Supervision | 88% | 84% |

2011 VIRGINIA TECH EMPLOYEE CLIMATE SURVEY CONTINUED

| Questions | Category | 2009 | 2011 |
|--|------------------|------|------|
| I have a good relationship with my supervisor. | Supervision | 91% | 91% |
| Virginia Tech is a good place to work. | Job Satisfaction | 91% | 92% |
| My department is a good place to work. | Job Satisfaction | | 85% |
| I feel my workload at Virginia Tech is appropriate. | Job Satisfaction | 75% | 73% |
| I am treated with respect at Virginia Tech. | Job Satisfaction | 88% | 87% |
| I receive fair treatment at Virginia Tech. | Job Satisfaction | 86% | 84% |
| I feel I "fit in" at Virginia Tech. | Job Satisfaction | 87% | 86% |
| I have opportunities for career growth or promotion at Virginia Tech. | Job Satisfaction | 55% | 61% |
| Virginia Tech rewards the efforts of employees who do outstanding work. | Job Satisfaction | 49% | 56% |
| I would recommend Virginia Tech as a good place to work to a colleague, friend, or relative. | Job Satisfaction | 86% | 85% |
| I am satisfied with my job at Virginia Tech. | Job Satisfaction | 84% | 84% |
| How likely are you to remain at your position at Virginia Tech for the next two years? | Overall | 71% | 69% |

*Combined Valid Percent for Strongly Agree, Somewhat Agree

Percentage increased 5% or more from 2009

Percentage decreased 5% or more from 2009



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